

Capability Statement



Background Investigations For All Your Business Needs

About Our Company

We provide background investigations with human intervention. Our team of trained investigators and specialists provide clients with information to make educated hiring decisions.

Commercial Investigations LLC (CI) is a certified woman owned licensed private investigative agency headquartered in Albany, New York. CI was founded in 2004.

With over 25 years of experience in the field, Michelle Pyan, President of Commercial Investigations LLC, has proven to have an undying passion to advance it. The combined expertise of our extensive team ensures a structured approach to deliver, enhance, and partner with our clients while providing superior customer service and cutting-edge services.



Key Differentiators

- Our team is made up of trained investigators that treat every background screening as a background investigation.
- We look at the whole picture to make sure the completed information relayed to the client is both reliable and easily understood.
- We are the expert in New York State background investigative services. With our many partners, including the New York State Sheriffs' Association, we are able to provide services that other background screening companies are unable to, at an unrivaled price.
- Team members are available by phone or email throughout the day to answer any questions that may arise.
- Feedback from our clients has shown that our continued growth as a company is mainly due to our exceptional customer service and investigative approach.

Commercial Investigations LLC

622 Loudon Road, Suite 201

Latham, NY 12110

P 800.284.0906

F 212.937.3858

commercialinvestigationsllc.com



Certifications

WOSB – Woman Owned Small Business

WBENC – Women’s Business Enterprise

NYS MWBE – Empire State Development Woman Owned Business Enterprise

NYC MWBE – Woman Owned Business Enterprise in the City of New York

“...proprietary search tool she developed called **Cursory Indicator New York™** has changed the way many businesses and nonprofit organizations have conducted their criminal background investigations across the state.”

- **Charles J. Gallo**
Deputy Executive Director
NYS Sheriffs’ Association

Core Competencies

Criminal Inquiries

- Origin™
- SSN and Address Verification
- Cursory Indicator New York™
- Statewide Criminal
- County Criminal
- Sex Offender
- Department of Corrections

Credit Inquiries

- Credit Report Employment
- Credit Report Tenant

Verification Inquiries

- Employment Verification
- Education Verification
- Reference Verification
- Professional License

Social Media Inquiries

- Cyber Investigation™ Level 1
- Cyber Investigation™ Level 2

Services

- Drug Testing
- Fingerprinting

Employment Eligibility Verification

- E-Verify
- Compliance I-9

Vigilant™ Services - Continuous Monitoring

- Vigilant MEDS™
- Vigilant LENS™
- Vigilant NY™
- Vigilant US™

NAICS Classification Codes

NAICS 561611	Private investigation services (except credit)
NAICS 561611	Background check services
NAICS 561611	Investigation services (except credit), private
NAICS 561612	Human Resources Consulting Services
NAICS 621999	Employee drug testing services

New York State Vendor ID#: 1100121868
DUNS 150681331
CAGE Code: 69SG7

A Private Investigative Agency Licensed by the New York State Department of State and Florida Department of Agriculture and Consumer Services